Study program: Engineering Management

Type and level of studies: Master studies (second level of studies)

Course unit: Intelligent Decision Support Systems

Teacher in charge: Miroslav Radojičić, Zoran Nešić

Language of instruction: English

ECTS: 6

Prerequisites: -

Semester: Winter

Course unit objective

The aim of the course is to teach students to employ methods of intelligent decision support in managerial practices, through theoretical basis, case studies, examples and project tasks.

Learning outcomes of Course unit

After attending the complete course, the student possess basic theoretical knowledge about the concepts, types and capabilities of the system for decision support and use appropriate specialized software tools for intelligent decision making.

Course unit contents

Theoretical classes

The concept and evolution of decision support systems. Types of problems suitable for solving by decision support systems. From simple towards intelligent decision support systems (IDSS). Architecture IDSS's. Analysis and Design of IDSS's. Models of IDSS's. Tools and techniques of IDSS's. Areas of application. Engineering knowledge. Methods of knowledge representation. Data warehouses. Types of data warehouses. Sources of data. Designing of a data warehouse. The implementation of a data warehouse. Advanced methods of data mining. OLAP Analytical data processing.

Practical classes

Exercises include the application of the course material in solving practical problems (tasks) with appropriate software support. The work on standalone students projects - construction of OLAP systems, expert systems on the problem of decision making.

Literature

- [1] E. Turban, J. E. Aronson, T.P. Liang, *Decision Support Systems and Intelligent Systems*, Prentice Hall, NY, 2011.
- [2] Radojicic M, Vesic Vasovic J., Nesic Z., Application of optimization methods in the function of improving performance of organizational systems, Monograph, Faculty of Technical Sciences Čačak, 2012.

Number of active teaching hours Other classes Lectures: 2 Practice: 2 Other forms of classes Independent work: 2 Teaching methods Lessons, consultations, study and research work Examination methods (maximum 100 points) **Exam prerequisites** No. of points: No. of points: **Final exam** Student's activity during lectures 10 oral examination 30 Practical classes/tests written examination Seminars/homework 30 Project 30 Other Grading system Grade No. of points Description 91-100 Excellent 10 Exceptionally good 9 81-90 8 71-80 Very good 61-70 Good 7 Passing 51-60 6 less than 50 Failing 5